



## ValTech Communications IP PBX...

### Manage Your Business, Not Your Phones

**ValTech Communications** was founded in 2003 in response to market demand for more affordable, yet still reliable service supported by high quality customer service. We have since expanded our services to include the next wave of technology; Hosted IP PBX, Data Services, and High-Speed Internet. We interface with over 30 carriers, provide telephone numbers in over 10,000 rate centers throughout the United States, Canada and in over 60 countries around the world.

Our experience in the telecommunications industry allows us to manage high performance voice and internet services at lower price points than our competition. We represent a new alternative in a growing industry— “Big City Technology Supported by Friendly, Small Town Service.” Navigating through the world of telecommunications can be overwhelming –we’re here to help by adapting our services to meet each organization’s needs so that you no longer have to compromise.

#### COMPARISON

Feature	ValTech Hosted – IP PBX	ValTech Hybrid – IP PBX	Legacy PBX/Key Systems
Capital Expense	\$	\$\$	\$\$\$
Expansion Costs	\$	\$	\$\$
Installation Difficulty	Fully Automated	Easy	Difficult
Installation Timing	Hours	Days	Weeks
Phone Service Included	✓	✓	X
Obsolescence Protection	✓	✓	X
Installed on Premise	X	X	✓
Always on Disaster Recovery	✓	✓	X
DROID & iPhone Integration	✓	✓	X
Dedicated 24x7 Customer Support	✓	✓	X

## FEATURES

- Caller ID Name and Number
- Full time or On Demand Call Recording
- Auto Attendant, Day and Night Mode
- Call Center ACD functions included
- Customizable On Hold Music
- Full time or On Demand Call Recording
- Unified Messaging
- Specialized Routing for Time/Day/Week/Geography
- Simultaneous Ring/Find Me – Follow Me
- All Standard PBX Functionality
  - Hold, Transfer, DND, Call Barge,
  - Conference Calling, Ext to Ext dialing,
  - Intercom, Paging, Voicemail
- Online Real-time Management Portal
- A key feature of Xactview is the ability to do Call Popups to browsers and applications and pass the callers phone number so accounts can be displayed as your phone is ringing!

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## BENEFITS

- Keep Your Existing Phone Numbers
- Network with Other Locations on Different Platforms with Altavox SIP Trunking
- Unlimited Inbound Calls
- Fixed Cost or Metered Long Distance
- Multi-Location and Remote Workers a Snap
- Pay For Only What You Need Plans
- Access Local, Long Distance, Toll Free, and Internet via the same circuit
- Built in Disaster Recovery – Phone #'s Always Work

**Contact us today to see how we can benefit you and your customers!**

**ValTech Communications, LLC.**  
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